## How to Download Your Digital Membership Card

Follow these easy steps to access your Ventura Botanical Gardens digital membership card:

- 1. Open the **VBG website** on your mobile device's browser. (*Tip: Make sure your device is connected to the internet.*)
- 2. Tap the menu icon (three horizontal lines) in the top right corner, then select "Sign In."
- 3. Below the email and password fields, tap the **grey box** that says: "Are you a member? Sign in with your member number here."
- 4. Enter your **member number** (located on your membership card) and your **last name** to log in. (*Tip: Double-check that your member number is entered correctly to avoid login errors.*)
- 5. Once logged in, **navigate to the "Account Options**" dropdown. Then scroll down and select **"My Benefits."**
- 6. At the bottom of the **"My Benefits"** section, you'll see options to add your membership card to your phone. Choose one of the following:
  - **Apple Wallet** (for Apple devices)
  - **G Pay Save to Phone** (for Android or other devices)
- 7. Follow the prompts to add the card to your device. On Apple Wallet, tap **"Add"** in the upper right-hand corner to complete the process.

Your digital membership card is now ready to use! Show it at the entrance to enjoy your membership perks.

Need help? Call or email us at (805) 232-3113 ext 2; membership@venturabotanicalgardens.com